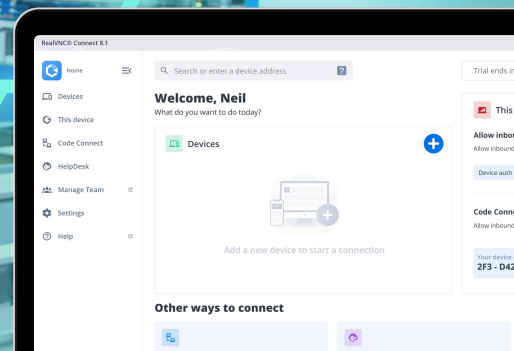


HOW REMOTE ACCESS INTEGRATION IS CHANGING MEDICAL DEVICE MANUFACTURING

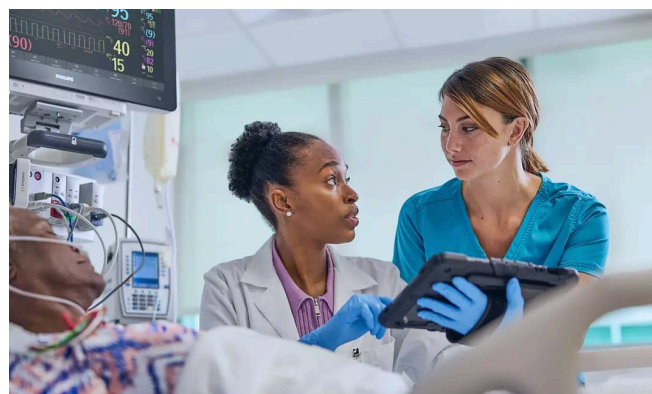


Remote access integration is transforming medical device manufacturing. It can help companies improve patient care customer service, operational efficiency, and compliance.



KEY TAKEAWAYS

As a medical device manufacturer, remote access integration can work wonders for your products, with a direct impact on patient outcomes and performance.



Remote servicing can significantly reduce equipment downtime. It allows for seamless device updates and secure troubleshooting, saving time and money. All this while quickly sorting out issues.

NOT JUST ANY REMOTE ACCESS INTEGRATION

However, not any remote access solution will do. Not in a field like healthcare, in which sensitive data is handled. Choosing the first option is like handing over the keys to your patient file cabinet to a stranger.

RealVNC remote access integration follows the same rigorous security standards that the company is known for. It's a scalable solution, with enterprise-level security features.

It is certified to ISO27001:2022 and Cyber Essentials and complies with GDPR, and CCPA, ensuring adherence to stringent data protection and privacy guidelines.

Additionally, it supports your compliance with HIPAA, PCI-DSS, and the new EU NIS2 directive.

It's also highly flexible. You can deploy the OEM solution for rapid time-to-market and essential features or use the SDK for a fully customized build.

HOW REMOTE ACCESS INTEGRATION HELPS MEDICAL DEVICE MANUFACTURING BUSINESSES SUCCEED

But how would remote access integration help your business in practice?

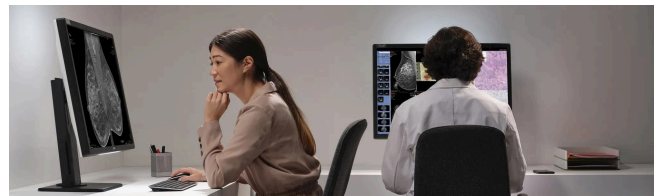
THE HEALTHCARE PROVIDER USING DEVICES AND SUPPORTING THEM REMOTELY

By integrating remote access, you can allow your customers to share the use of devices and resources. For example, the same imaging equipment can be used by medical professionals in several locations.

One of our customers had two distinct use cases. The first one was allowing medical staff quick access to patient information on their equipment, from almost any device. So multiplatform capability was an absolute must. They equally wanted to make supporting their equipment easier.

Both had to be done without any risk of compromising data. And what better way than integrating the most secure remote access technology?

Their solution has become one that allows doctors to share the same connection. Need your colleague to look at a patient's scan? You can just access it from your own device.



Also, if help was needed, or the solution needed some fine adjustments, gone were the days of repeated technician visits. The technicians could remote straight in and adjust the equipment, and it's ready to go again in no time.

SUPPORTING INTERNAL OPERATIONS

But remote access integration can also improve internal operations. Your production relies on custom testing equipment that needs frequent setting adjustments. Every time something needs tuning or troubleshooting, an engineer must be there. Every delay cuts into production schedules.

With RealVNC remote access integration, your engineering team could handle maintenance, monitoring, and troubleshooting remotely, from anywhere. One expert could even oversee multiple sites, including international ones.

FIND OUT MORE!

Here are some key resources:

- The [Quick Start Guide to Remote Access Integration](#) - step-by-step instructions to get started.
- The [OEM & SDK Playbook](#) - examples of remote access integration enhancing customer value and product performance.
- The [Remote Access Redefined Podcast](#) - insights from RealVNC experts and industry leaders on innovation and best practices in remote access integration.

Contact RealVNC today to discover how to use our solutions to build smarter, more connected products.